

JONAH BANK OF
WYOMING
MULTI-FACTOR
AUTHENTICATION

Jonah Bank of Wyoming
Building a Better Wyoming

Multi Factor Authentication & Browser Registration

At Jonah Bank, we work very hard to keep your financial information safe and secure. We want you to feel confident when you bank in our branches or use online banking. One way we protect access to your financial information is through our **Multi-Factor Authentication (MFA)** system when banking online or via a mobile device.

Our MFA system requires a second layer of security where your identity is verified by use of a device you have in your possession such as a cell phone or a fixed line phone. Our system not only validates the username and password, we also verify your identity by using a unique system that communicates with your cell phone or fixed line phone. Our system gives you the most secure online banking experience available today using a validation process that takes only a matter of seconds. But seconds count - when it comes to your security!

Using Jonah Bank's MFA system is simple, in just a few easy steps your online banking access will be set-up and you will be able to quickly - and securely - access all of your financial information and complete Bill Pay or Commercial transactions.

Step One:

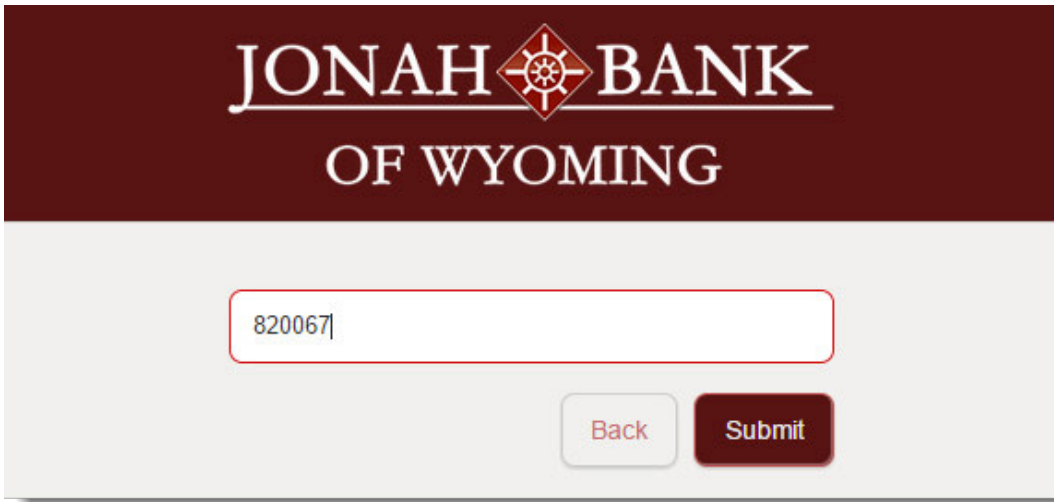
After entering your username and password for online banking, the system will ask you to choose a way that Jonah Bank can send you your access code. These selections can either be a phone number or SMS text message number.



The screenshot displays the Jonah Bank of Wyoming Multi-Factor Authentication (MFA) registration interface. At the top, the bank's logo is centered. Below the logo, the text "Please select a target:" is displayed. There are four radio button options for selecting a target: "I have a Secure Access Code", "Phone to : (xxx) xxx - [redacted]", "SMS : (xxx) xxx - [redacted]", "Phone to : (xxx) xxx - [redacted]", and "SMS : (xxx) xxx - [redacted]". A "Back" button is located at the bottom of the form. The background of the screen shows a blurred image of horses running in a field.

Step Two:

You will receive your access code in less than 20 seconds. Once you have received your access code simply enter it into the field and click the **Submit** button



The screenshot shows the top portion of the Jonah Bank of Wyoming login interface. At the top, the bank's logo "JONAH BANK OF WYOMING" is displayed in white text on a dark red background. Below the logo is a white input field containing the access code "820067". To the right of the input field are two buttons: a light gray "Back" button and a dark red "Submit" button.

Step Three:

Select whether you want to **register the device** you are on for later use. You can do this so that you don't have to enter a secure access code at the next login, so long as you have "Cookies Enabled" in your browser settings, and you don't delete your cookies manually. Or you can select **do not to register this device** (this is a security best practice to ensure that dual factor authentication is used for each session). Once you have made your selection and clicked on **Submit**, you will be entered into your Online Banking Account.



The screenshot shows the device registration screen of the Jonah Bank of Wyoming. The bank's logo "JONAH BANK OF WYOMING" is at the top. Below the logo, the text "Device Registration" and "Access Code Accepted." is displayed. There are two buttons: a light gray "Do Not Register Device" button and a dark red "Register Device" button.

Support

Should you require further assistance please contact one of our customer service representatives:

Casper West
777 West 1st Street
Casper, WY, 82601
307-2374555

Casper East
3730 East 2nd St
Casper, WY, 82604
307-266-5662

Cheyenne Storey
205 Storey Blvd
Cheyenne, WY, 82009
307-773-7800

Cheyenne DTC
2015 Central Ave
Cheyenne, WY, 82001
307-773-7850

Send us an email at Customer_Service@jonahbank.com



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